



BOARDING PROGRAM and APPOINTMENT

Thank you for choosing River Heights Veterinary Hospital for your boarding needs. We pride ourselves on offering your pet(s) the personal attention they deserve. Pets are walked at least three times daily in our fenced in yard by their individual kennel assistant. Once your pet's walk is finished, they are brought back to their kennel, given a treat, and additional one on one time. In an effort to relieve some boarding stresses for your pet, we have separate dog and cat boarding areas. Continuous music plays for our canine guests and there is television for our feline guests. Kennels are cleaned and sanitized twice daily. Cats are brushed and given one on one time daily, if that is something they enjoy. Prior to leaving our facility, our canine guests are given a kennel bath so that they go home refreshed.

For the safety and well being of all pets boarded, we require them to be current on the following vaccines:

Dogs

Rabies
Da2PP (Distemper)
Leptospirosis
H3N2 & H3N8 Influenza
Bordetella
Negative Fecal (in the last year)

Cats

Rabies
FVRCP (Distemper)
Negative Fecal (in the last year)

***All pets need to have received a physical exam by one of our doctors in the last year. ***

Any medication required for our boarding guests need to be brought in their original containers. Our staff members will verify dispensing instructions with you. As we are a medical facility, your pet will receive the necessary treatment as prescribed by the staff doctor, should health problems arise. An effort to contact you will be made to apprise you of the situation.

** Charges will incur for dispensing medications or any treatments received while boarding.

If you do not bring in your pet's food, we feed our canine boarding guest IAMS Low Residue food during their stay with us. This is an easily digested diet that helps reduce stress related problems that may occur when pets are away from their families. Our feline guests are fed IAMS Adult cat food. However, it is always best to bring your pet's regular diet to be fed while boarding to avoid digestive issues.

When your pet goes home from boarding he/she may be very excited. Please **DO NOT** give your pet any water for the first hour after coming home. Let him/her settle down first then give small amounts of water frequently for about six hours. Nervous drinking may cause vomiting or diarrhea. If, however, vomiting and/or diarrhea continue after 24-36 hours, call River Heights Veterinary Hospital. A staff doctor will examine your pet at no charge if problem is brought to the hospital's attention within 48 hours of discharge. If any tests or treatments are needed, charges will be incurred.

At River Heights Veterinary Hospital we are committed to making your pet's boarding experience a very enjoyable and positive one.

To better serve your veterinary needs, please fill out the following information:

*First Name _____ *Last Name _____

*Address _____

*City _____ *State _____ *Zip code _____

*Phone Number _____

*Pet's Name _____

*Species _____

*Breed _____

*Sex _____

*Color _____

*Age _____

Reservation date requested from _____ to _____

****Please Note:**

All reservation requests must be confirmed and verified by phone or email, with a staff member at River Heights Veterinary Hospital. The reservation is not complete until you have received confirmation. Please allow one to two days for reservation confirmation. If you need to reach us immediately, please call: 630-554-3400